**Infrastructure Engineer**

**Salary: £35,000.00 -£40,000.00 circa per annum, depending on experience**

**Permanent Position- 35 hours per week**

**Location – Princes Risborough, Buckinghamshire, HP279LE**

The award-winning Association for Project Management (APM) is the Chartered body for the project profession. APM is a registered educational charity with over 30,000 individual members and 500 organisations participating in the Corporate Partnership Programme making it the largest professional body of its kind in Europe. APM is committed to developing and promoting a professional approach to project management through our broad offering of professional membership, qualifications, publications, resources, research and events. Our vision for the profession is ambitious, challenging and radical. Above all, it reflects what society expects: “a world in which all projects succeed with project management as a life skill for all”.

APM are looking for a dedicated Infrastructure Engineer to join our company. This role is to implement and support the IT infrastructure and technology services in support of business operations. The role holder will ensure that IT and telephony systems are available to agreed service levels, minimising unscheduled downtime. Provide an escalation point for other team members across a broad range of technologies and assist with support issues as required. Ensuring all IT infrastructure and technology solutions are robust, fit for purpose and fully documented. The successful candidates will provide technical expertise in support of project delivery across a range of business and IT-led initiatives.

**Additional skills and experience**

**Solid experience with Microsoft technologies including:**

• Active Directory and Group Policy

• Microsoft Office 365

• Microsoft Windows Server 2012 R2 / 2016

• Microsoft SQL Server 2012 / 2014 / 2016

**Solid experience with networking technologies including**:

• Cisco Routers and Firewalls (inc. Meraki)

• Cisco AnyConnect VPN and RSA SecurID

• TCP/IP networking, infrastructure services (e.g. DNS, DHCP)

**Solid experience of other technologies including:**

• Veeam Backup and Recovery

• VMware ESXi 5.5 / 6.5

• VOIP telephone systems

• Public Cloud - Microsoft Azure, AWS

• MDM – e.g. Windows Intune, Airwatch

**Experience**

* 5+ years’ experience of working in an IT Infrastructure Support role
* A good understanding of IT operations best practice including ITIL methodologies
* Emerging technologies and trends for IT infrastructure

*The Association for Project Management (APM) is a membership association, professional body and charity. It was first incorporated in 1972 and obtained its Royal Charter on 1 April 2017. The object of APM is ‘to advance the science, theory and practice of project and programme management for the public benefit’. Detail on APM and its Charter can be found at apm.org.uk*

**If you are interested in this opportunity and feel you have the necessary skills and expertise for the role, please send your CV to e-mail:** **recruitment@apm.org.uk** **closing date 24th January 2020.**

***Main benefits at APM:***

* 25 days holiday (excluding all public holidays). This increases with length of service – by one day after four years’ service, then another day every other year, to a max of 30 days per year).
* Private healthcare and dental cover is available after completion of six-month probationary period. APM pays the premium for the employee. This becomes a 'benefit in kind’.
* Pension scheme offered in line with auto enrolment. APM can contribute up to 8% of your salary depending on your own contribution. APM will contribute a minimum 6% of your salary. The pension scheme is available as a salary sacrifice.
* There is a sick pay scheme which pays up to 30 days (pro-rated for part time employees) full pay for sickness absence in a rolling 12 months period, payable after probationary period.
* Life assurance at four times the salary.
* Salary sacrifice schemes – cycle to work scheme, additional annual leave (up to 10 days), and pension scheme.
* Free parking – this is not guaranteed.
* Employee Assistance Programme
* Performance Related Pay (PRP) scheme. The discretionary bonus will take account of individual performance as well as APM’s overall financial performance