

# project success factors

These 12 factors provide a framework for project success that defines the environment in which projects can be delivered successfully. Each of the 12 was identified as playing a crucial role in the formation and delivery of the project.



#### 1 Effective governance

The project has clearly identified leadership; responsibilities; reporting lines and communications between all parties.



#### 4 Capable sponsors

Sponsors play an active role in the life cycle of the project; they assume ultimate responsibility and accountability for the project outcomes.



#### 2 Goals and objectives

The overall goal of the project is clearly specified and recognised by all stakeholders; it is not in conflict with subsidiary objectives and project leaders have a clear vision of the project outcomes.



#### **5 Secure funding**

The project has a secure funding base; contingency funding is recognised from the start and tight control of budgets is in place to ensure maximum value is realised.



# 3 Commitment to project success

All parties involved in the project are and remain committed to the project's success; any lack of commitment is recognised and dealt with and project leadership inspires commitment in others.



# 6 Project planning and review

Pre-project planning is thorough and considered; there is regular and careful progress monitoring; the project has realistic time schedules, active risk management and a post-project review.



#### 7 Supportive organisations

The environment in which the project operates is project-friendly; the organisation provides support and resourcing for project activity (including financing) and access to stakeholders.



# 10 Aligned supp<mark>ly chain</mark>

All direct and indirect suppliers are aware of project needs, schedules and quality standards. Higher and lower tiers of supply chains are coordinated.



#### 8 End users and operators

End users or operators are engaged in the design of the project; the project team engages with users, who are able to take on what the project has produced effectively and efficiently.



#### 11 Proven methods and tools

Good practice project management tools, methods and techniques are applied in a way which maintains an effective balance between flexibility and robustness.



# 9 Competent project teams

Project professionals forming a core team are fully competent; other team members are also fully competent and the project team engages in positive behaviours which encourage success.



# 12 Appropriate standards

Quality standards are actively used to drive quality of outputs. Adherence to other standards is regularly monitored in order to ensure delivery is to best practice levels.