

Reasonable adjustments explained



We recommend that this document is read in conjunction with the APM Reasonable Adjustment policy.

A reasonable adjustment is a change that is made to avoid a disability, short- or long-term condition placing an individual at a significant disadvantage to someone during an APM assessment.

The Equality Act 2010 requires organisations to make reasonable adjustments for learners to mitigate the substantial disadvantage they would face due to their condition or disability.

Reasonable adjustments can be made to the assessment conditions for the APM Qualifications or Standards. Adjustments can allow learners with specific needs reasonable access to the assessment without changing the demand of the assessment.

An adjustment may not be considered reasonable if it involves unreasonable costs, time frames or affects the security, reliability, validity, or integrity of the assessment.

There are several factors involved in making an informed decision as to what adjustments can be implemented.

Suitable evidence of the condition or disability is required. This commonly contains the medical assessments undertaken, a diagnosis and medical recommendations that can aid understanding of the individual's personal situation.

Consideration is then made against the specific assessment in question, for example the format, duration and what is being tested. In some instances, further evidence may be requested to fully understand the needs of the learner and offer a range of suitable adjustments where reasonably possible. It's not uncommon for a

learner to require more than one type of adjustment to be put in place for an assessment.

As adjustments are awarded towards a specific assessment, medical recommendations alone may not supply the comprehensive view to draw final conclusions. In such instances, further information will be gathered. Additionally, previous adjustments do not automatically translate to an upcoming APM assessment. This includes adjustments that may have been made towards previous assessments within the APM suite of qualifications.

APM are not able to accept non validated screening tests as evidence of a disability. Whilst these tests are useful to indicate potential neurodiversity, a diagnostic report is required to facilitate an assessment adjustment.

There are many ways adjustments can be applied to the assessment arrangements, each to support the wide variety of symptoms that learners with conditions or disabilities may experience.

The following table contains examples of reasonable adjustments and when each adjustment may apply. However, please note -

- The list of types of reasonable adjustments is not exhaustive.
- symptoms stated.

• The indicative evidence is guidance on likely evidence available to a learner for the example condition/



Type of reasonable adjustment



Definition of the adjustment

Supervised rest breaks.

Scribe.

Reader.

der.

The use of regular rest breaks.

The frequency and total duration will be determined on an individual basis.

O

A person who types a learner's dictated answers to questions.

A person or computer software that accurately reads out the instructions and questions to the learner.

Example condition/ symptoms

Indicative evidence

Persistent difficulty in concentrating and poor working memory such as those experienced with ADHD.

Necessity for regular movement due to arthritis or fidgeting associated with ADHD.

Regular need to use the toilet such as those with Ulcerative Colitis or are pregnant.

Brain fog from long covid, perimenopause or menopause.

Severe rheumatoid arthritis.

Long- or short-term injury to hands.

Visual impairment.

Autism Spectrum Disorder (ASD).

Sensory need such as those experienced with MSI.

Visual impairment.

Medical assessment report.

Medical letter confirming diagnosis and the specifics of the symptoms experienced by the individual.

MAT B1 form.

Letter from long-covid nurse confirming diagnosis and specific symptoms the individual experiences. This may be accompanied by a letter from the employer on what adjustments they make in the workplace to support the individual and their symptoms.

Medical letter confirming diagnosis and the specifics of the symptoms experienced by the individual.

Medical assessment report.

Medical letter confirming diagnosis and the specifics of the symptoms experienced by the individual.



Type of reasonable adjustment



Definition of the adjustment

Assistive software Dragon.

Assistive software JAWS.

Prompter.

Use of a fidget cube.

Noise cancelling headphones.

Speech recognition software.

Screen reader software.

A person or device to prompt the learner into re-focusing their attention to answer a question and move on to answering the next.

A small hand held device to provide an outlet for desire to move.

Headphones to block background noise or play white noise.

Example condition/ symptoms

Poor use of arm movement caused by MS. Long- or short-term injury to hands.

Severe visual impairment.

Obsessive revisiting of a question rather than moving onto other questions, such as that often experienced by someone with OCD.

Persistent desire to move as symptoms experienced by those with ADHD or anxiety.

Sensory overload experienced by those with ASD or Asperger's syndrome.

Indicative evidence

Letter from employer confirming use of the assistive technology as a current adjustment and the usual way of working.

Medical letter confirming diagnosis.

Certification of visual impairment.

Letter from employer confirming use of the assistive technology as a current adjustment and the usual way of working.

Medical letter confirming diagnosis and the specifics of the symptoms experienced by the individual detailing recommendations.

Medical confirmation of diagnosis.

Letter from employer confirming use fidget cube as usual ways of working.

Medical confirmation of diagnosis.

Type of reasonable adjustment



Definition of the adjustment

Magnifier.

Virtual colour overlays.

Extra time.

Split assessments.

Assistive technology to magnify the screen text.

Ο

Adapting the colour of the screen to alleviate reading difficulties.

Additional time applied to the duration of the assessment. The duration will be determined on an individual basis.

An assessment is split into two parts with both parts being completed within a 24-hour period.

Example condition/ symptoms

Indicative evidence

Visual impairment.

Visual stress.

Dyslexia.

Specific learning difficulty meaning the individual is affected by either the speed or way that information is cognitively processed such as experienced by those with dyslexia.

MND.

ME.

Certification of visual impairment.

Medical letter confirming diagnosis.

Employer letter confirming the adjustments made in the workplace by way of usual ways of working.

Medical diagnostic assessment report, demonstrating the results for each of the tests administered and recommendations being made.

Medical letter confirming diagnosis and the specifics of the symptoms experienced by the individual detailing recommendations.





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