Active Listening Panel Best Practice Engagement

Active Listening Panels provide an opportunity to engage with community leaders, influencers and senior voices with high levels of influence.

They are designed using open and reflective questioning models in order to allow participants to talk about what matters to them. (identification of project benefits, opportunities, risks, threats and issues).

They are also an opportunity to build strong beneficial relationships with key influencers that may have a direct impact on your project.

Used in conjunction with a stakeholder analysis matrix they can increase positive engagement with stakeholders identified as key to project success.

Reflection of themes emerging

Demonstrating active listening at each stage



1:1 and 1: Few engagement provides themes that are likely to emerge from wider engagement and provides an opportunity to understand broader issues from engaged expert stakeholders.

Mass engagement with a wide range of stakeholders

